

## THE TRAILS COLLECTION RECIPROCAL PROGRAM

### MEMBER RULES

The Trails Collection Reciprocal Program (the “Program”) allows participating Thousand Trails members (“Thousand Trails Members”) to use campsites and other facilities at the RV resorts affiliated with the Program. Thousand Trails Members who enter into an agreement to participate in the Program are referred to herein as “you” or “your”.

1. A list of the RV resorts currently affiliated with the Program is set forth on our website at [www.thetrailscollection.com](http://www.thetrailscollection.com) (the “Affiliated Resorts”).
2. Certain of the Affiliated Resorts are designated as “*Fee Resorts*” and certain of the Affiliated Resorts are designated as “*Non-Fee Resorts*”, as noted on our website. You generally pay \$20 per night for use of a standard RV site at a *Fee Resort* and no charge for use of a standard RV site at a *Non-Fee Resort*. In addition, you generally pay a fee for premium RV sites and the prevailing market rate for rental accommodations. The fee for premium RV sites and the rental rates for rental accommodations vary with the type of site or accommodation, the season and the location of the resort, and all fees are subject to change without notice.
3. You may make a reservation to stay at an Affiliated Resort 60 days in advance of your intended date of arrival.
4. You may stay at one Affiliated Resort in a recreational vehicle up to 14 consecutive nights and in a tent up to 7 consecutive nights. If you stay at any Affiliated Resort for more than four consecutive nights, you must wait seven nights before you can stay again at **any** Affiliated Resort. We may, at our sole discretion, limit the number of times you may stay at the same Affiliated Resort during the resort’s peak season.
5. The number of occupants per campsite is limited to six (6) persons. For rental units, the number of occupants per unit is limited by the number that the rental unit will accommodate.
6. Use of the Affiliated Resorts is subject to these Rules and the rules and regulations of each Affiliated Resort and to the various usage charges that may be in effect at each Affiliated Resort.
7. **All reservations at the Affiliated Resorts depend upon the availability of RV sites or rental units, and requests can only be confirmed if space is available.** Therefore, we cannot guarantee that you will receive a RV site or rental unit at any particular resort. At all of the Affiliated Resorts only a limited number of RV campsites (approximately 10 at each resort) are available for use by members of the Program. All of the other campsites at the Affiliated Resorts are reserved for use by the public, who pay for an annual, seasonal, or nightly stay. As a result, the campsites available for use by members of the Program at a particular resort may become filled and it will be necessary for you to use another resort. If you reserve a rental unit, the reservation is final and non-refundable at the time of booking.
8. It is important to be flexible when requesting a reservation at an Affiliated Resort, especially during a resort’s peak season. Do not limit your request to one resort or one area. This will only limit your chances for a successful vacation and you may find that we cannot fulfill your request.
9. We cannot guarantee fulfillment of any specific request. We cannot guarantee that any particular Affiliated Resort will always be affiliated with the Program. The availability of RV sites and rental units is limited, especially during a resort’s peak season and at resorts in more popular areas of the country.
10. The initial term of your membership in the Program will begin on the date of purchase and continue until the next anniversary of the date of purchase of your Thousand Trails membership agreement (“Anniversary Date”). On each Anniversary Date, the term of your membership in the Program will automatically renew for a period of one-year, unless, at least 30 days before the applicable Anniversary Date: (i) you notify us in writing that you are terminating your membership; or (ii) we notify you in writing that we are terminating your membership. We reserve the right to terminate your membership at the end of any year.

11. The dues for membership in the Program are currently \$199 per year or portion thereof. You will be charged \$199 for the partial year that begins on the date of purchase and ends on the next Anniversary Date (*i.e.*, the \$199 will not be prorated for this initial partial year). The amount of these dues is subject to increase by us, in our sole discretion. If you do not pay these dues within 90 days of any renewal date, you will be charged a \$150.00 reinstatement fee in addition to the current amount of dues.
12. To participate in the Program, you must maintain your Thousand Trails membership agreement in good standing and pay all fees required by that agreement.
13. Your membership privileges may be suspended if you or your guests violate these Rules or the rules of an Affiliated Resort or in the event you or your guests engage in abusive behavior toward our staff or the staff of an Affiliated Resort.
14. Your membership in the Program is not transferable.
15. The terms and conditions of membership in the Program, and the benefits and services offered by us, may be changed from time to time, including without limitation, the annual dues and other fees, benefits and services offered, and the priorities and procedures for making reservations. You are notified of changes on [www.thetrailscollection.com](http://www.thetrailscollection.com). All services provided at the Affiliated Resorts are subject to change without notice. Fees, if any, charged by the Affiliated Resorts for the use of amenities are determined by each resort. These fees may differ among resorts.
16. We do not own any of the Affiliated Resorts. We provide access to the Affiliated Resorts through agreement(s) with the owners of the Affiliated Resorts. If the affiliation agreement with an Affiliated Resort is not renewed or is terminated by either us or the resort, that resort will no longer be available for your use through the Program.
17. We reserve the right, in our sole discretion, to add, delete, or amend these Rules from time to time as we deem appropriate.